House rules

Please keep in mind that with the purchase of an entrance ticket you accept our house rules. We would like to make your stay in our house as interesting, informative and pleasant as possible, but for safety reasons and in consideration of other visitors, but also for the protection of the objects on display, we ask you to comply with the following basic rules:

1. Everyone has access to the room. However, access in a clearly intoxicated or intoxicated state is not permitted.

2. Children under the age of 6 are only allowed to enter the museum when accompanied by an adult.

3. Teachers and accompanying persons of school classes as well as other youth and children groups must, for insurance reasons, during the attend the museum visit and supervise the group sufficiently.

4. Visitors are liable for all damages caused by their behavior. The obligation to reimburse the costs also applies to negligent or deliberate triggering of the alarm system. Damages caused by unattended children are the responsibility of the parent or guardian.

5. Please pay for larger coats and rainwear at the cloakroom or use the lockers available for this purpose. Furthermore, umbrellas, poles and other bulky items, as well as backpacks and bags over a size of DIN A4 must be delivered to the cloakroom. Otherwise you can use the lockers available for this purpose. Exceptions to this rule are walking aids.

6. Please photograph and film in the showrooms only without a flash and without a tripod. The recordings may only be used for private purposes without consulting the museum.

7. Animals are not allowed in the museum. Excluded from the scheme are guide dogs.

8. Please do not touch any exhibits, unless this is expressly permitted for individual objects.

9. Please do not bring food or drinks to the museum.

10. For safety reasons smoking is prohibited throughout the house.

11. The areas of the museum are mostly accessible to wheelchair users. Please inquire with the supervisor, who will help you with this as well.

12. The instructions of the supervisor are to be obeyed. Failure to follow the instructions of the supervisor may result in exclusion from the museum visit.

13. In the event of disruptions to museum operations or events, the museum staff and the respective organizers reserve the right to exercise their property rights. Visitors belonging to extreme right-wing organizations, who belong to the right-wing extremist scene or who have already appeared in the past through inhumane (e.g. racist, sexist, anti-Semitic, homophobic or national-authoritarian) statements, may be expelled from the house if their presence disturbs the operation of the museum in the sense of its dedicated purpose or if their presence endangers the reputation of the museum.